



Claims Clues



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AHCCCS to Offer Electronic Reimbursement

In order to enhance and improve the AHCCCS Administration's overall payment service to providers, the agency is working on a project to offer electronic (ACH) payments to providers, beginning next spring.

ACH is an alternative to issuing checks to providers. The Arizona Clearing House Association (ACHA) serves as the clearing house and processes electronic payments directly to the providers' back accounts through the State servicing bank, Bank of America. Bank of America will make the electronic (ACH) payments available to providers one business day after the date the

ACH payment is transmitted to Bank of America. Any providers who regularly do business with AHCCCS may be considered for ACH payments.

The following information will be *required* in order for a provider to receive an ACH payment:

- Bank Account Number
- ABA Routing Number (also known as the Transit Routing Number)
- Bank Account Name
- Bank Address
- Account type (Checking or Savings)
- Tax Identification Number

Benefits of receiving provider

payments electronically include:

- Eliminating mail and deposit delays
- Allowing for the immediate availability of funds
- Producing payments that are fully traceable
- Eliminating lost, stolen, or misplaced checks.

The pilot phase is scheduled to begin in January 2003 with selected providers who responded to an ACH Payment Survey earlier this year.

In April 2003, AHCCCS will begin sending out packets to any provider who is interested in receiving electronic payments. □

Providers Can Use Web To Check Eligibility, Claims

AHCCCS has unveiled a new Web application that allows providers to verify eligibility and enrollment and to check the status of fee-for-service claims using the Internet.

The Web-based application is being made available to providers in stages. During November, providers whose AHCCCS provider ID is in the 196578 – 344862 range will be allowed to create an account to access the application. In December, providers whose AHCCCS provider ID ranges from 344863 – 456526 may create an account.

To create an account and begin

using the applications, providers must go to the AHCCCS Home Page at www.ahcccs.state.az.us. Once at the Home Page, click on the Information for Providers link to go to the Providers page. A link on the Providers page will allow providers to create an account and view eligibility and claim information.

The site is secured through a security module developed by AHCCCS that requires a user login. VeriSign software is used to secure the data transferred over the Internet.

Once a provider has access to the site, the provider can query

information relating to any of their patients who are recipients in the system. Providers also can obtain Medicare/TPL information for a recipient.

The Claim Status page allows providers to view detailed information relating to the claim, including status history, work actions, edit history and accounting summary.

There is no charge to providers for creating an account, and there is no transaction charge.

Providers who have questions about the Web-based application should call AHCCCS Customer Support at (602) 417-4451. □

Rates Update

A HCCCS fee-for-service rates for home and community based services (HCBS) have been updated for dates of service beginning October 1, 2002.

AHCCCS Fee-For-Service HCBS Payment Rates Effective 10/01/2002

Code	Service	Rate
Z3000	Adult Day Health	\$7.37
Z3010	Home Delivered Meals	\$7.46
Z3020	Home Health Aide	\$31.65
Z3040	Homemaker	\$18.53
Z3050	Personal Care	\$19.66
Z3060	Respite Care Short-Term In-Home	\$13.96
Z3070	Respite Care Continuous In-Home	\$167.71
Z3080	Attendant Care	\$13.96
Z3725	Family Attendant Care	\$13.96
Home Health Nurse/Cert HHA		
Z3030	RN & LPN/Intermittent Visit	\$76.63
Z3039	RN & LPN/Continuous Care	\$54.46
Home Health Nurse/Independent		
Z3033	RN/Intermittent Visit	\$40.75
Z3034	RN/Continuous Care	\$30.05
Z3035	LPN/Intermittent Visit	\$32.00
Z3036	LPN/Continuous Care	\$23.60
Home Health Nurse/Non-Cert HHA		
Z3031	RN/Intermittent Visit	\$63.98
Z3032	RN/Continuous Care	\$47.17
Z3037	LPN/Intermittent Visit	\$49.52
Z3038	LPN/Continuous Care	\$36.51

AHCCCS Ends Coverage of Norplant Insertion

Norplant insertion is no longer an AHCCCS-covered service.

Providers must not bill the AHCCCS Administration or its

contractors for CPT codes 11975 (Insertion, implantable contraceptive capsules) and 11977 (Removal with reinsertion, implantable contraceptive

capsules).

AHCCCS has ended coverage because the manufacturer, Wyeth, is no longer distributing Norplant in the United States. □

Electronic Claims Submission Avoids Data Entry Backlog

Conversion to a new imaging system has created a backlog in the data entry of fee-for-service claims.

AHCCCS captures an electronic image of all paper claims, and data entry is performed using the image of the claim. AHCCCS is working to solve the problems created by the conversion and to reduce the data entry backlog.

The imaging system problem does not affect the submission of electronic claims, since these claims are not data entered. AHCCCS accepts electronic claims transmissions between midnight and 6:00 p.m. Monday through Thursday and between midnight and 4:00 p.m. on Fridays.

Completed transmissions received by 4:00 p.m. on Friday

generally will be considered for that weekend's payment cycle. The electronic claims process typically results in a faster turnaround of reimbursement to the provider.

For more information on electronic claims submission, providers should call the AHCCCS Electronic Claims Unit at (602) 417-4706. □